

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 05-0829

ORIGINAL

Regarding a complaint by (Person making the complaint): Edward Farringer

Against (Utility name): ComEd

As to (Reason for complaint) Being overcharged for 14 years

in Chicago Illinois.

ILLINOIS
COMMERCE COMMISSION
2005 DEC 21 P 1:34
CHIEF CLERK'S OFFICE

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 416 W. Chestnut St., Freeport, IL 61032

The service address that I am complaining about is Bill Payment Center, Chicago, IL - 66668-0001

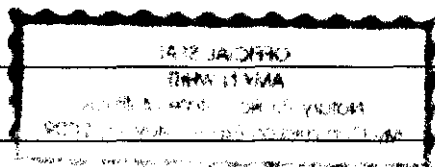
My home telephone is (815) 235-9437

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (815) 235-9437

(Full name of utility company) ComEd (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

33-III. Adm. Code 280.70 (e)(1).



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. How this matter was brought to our attention - Around the middle part of Oct., we applied for LIHEAP and was rejected because ComEd was charging a commercial rate.
 2. I called ComEd and they said they would send a person to my address to see if I was commercial or residential.
 3. The following day a man from ComEd came to the door and said we were definitely residential.
 4. ComEd has been charging us a commercial rate from 1991 to Oct 2005.
 5. We don't know the amount ComEd owes, but we believe it should be several thousand dollars.
 6. They sent us a check for \$492.22 which does not add up for the 14 yrs. I've been overcharged - we didn't cash check yet.
 7. They said they don't have to go back any further than 2 years.
 8. We have paid receipts going back 14 years - we don't have every receipt, but we do have alot of them.
- Please clearly state what you want the Commission to do in this case:
We would like the Commission to order ComEd to pay with interest the overcharge for the 14 years we were charged commercial rates.

Date: 12-15-2005
(Month, day, year)

Complainant's Signature Edward Lane

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

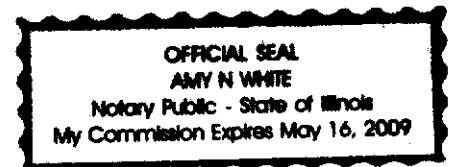
A notary public must witness the completion of this part of the form.

I, Amy White, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Amy N White

Subscribed and sworn/affirmed to before me on (month, day, year) 12-15-2005

Amy N White
Notary Public/Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.